



**ALTIRIS<sup>®</sup>**  
**HP CLIENT MANAGER**  
**SOFTWARE 6.0**  
**DOWNLOAD GUIDE**



altiris<sup>®</sup>

# Notice

---

Altiris HP Client Manager Software Copyright © 2003-2004 Altiris Inc. All rights reserved.

Copyright © 2004 Altiris Inc. All rights reserved.

Product Version: 6.0

Document Date: June 17, 2004

Bootworks U.S. Patent No. 5,764,593.

RapiDeploy U.S. Patent No. 6,144,992.

Due to the inherently complex nature of computer software, Altiris does not warrant that the Altiris software is error-free, will operate without interruption, is compatible with all equipment and software configurations, or will otherwise meet your needs.

The content of this documentation is furnished for informational use only, is subject to change without notice, and should not be construed as a commitment by Altiris. Altiris Inc. assumes no responsibility or liability for any errors or inaccuracies that may appear in this documentation. For the latest documentation, visit our Web site at [www.altiris.com](http://www.altiris.com).

Altiris, the Altiris logo, BootWorks, Inventory Solution, LabExpert, PC Transplant, RapiDeploy, and RapidInstall are registered trademarks of Altiris, Inc. in the United States.

Carbon Copy is a registered trademark licensed to Altiris, Inc. in the United States and a trademark of Altiris, Inc. in other countries.

Altiris eXpress, Altiris Vision, Application Management Solution, Application Metering Solution, Asset Control Solution, Asset Management Suite, Client Management Suite, Compliance Toolkit, Conflict Analysis Solution, Contract Management Solution, Deployment Server, Deployment Solution, Education Management Suite, Helpdesk, Helpdesk Solution, HP Client Manager Software, Lab Management Suite, Migration Toolkit, Mobile Client for SMS, My IT Forum, Notification Server, Problem Management Suite, Server Management Suite, Server Monitor Solution, Site Monitor Solution, Software Delivery Solution, TCO Management Solution, Unix Client for SMS, Unix Inventory Solution, Unix Software Deliver Solution, Web Admin for SMS, Web Reports and other product names are trademarks of Altiris, Inc. in the United States and other countries.

Microsoft, Windows, and the Windows logo are trademarks, or registered trademarks of Microsoft Corporation in the United States and/or other countries.

HP is a registered trademark of the Hewlett-Packard Corporation.

Compaq is a registered trademark of the Hewlett-Packard Corporation.

Macintosh is a registered trademark of the Apple Computer Corporation.

All other brand names are trademarks or registered trademarks of their respective companies.

# Download HP Client Manager Software

HP Client Manager Software™ is a **free** hardware management tool for HP client computers that provides in-depth client inventory, driver and utility updating, remote BIOS management, hardware monitoring, diagnostics, and problem resolution. HP Client Manager Software integrates with [Altiris® Client Management Suite™](#), HP OpenView, [HP Systems Insight Manager](#), and Microsoft Systems Management Server (SMS).

## To Download HPCMS from the Altiris Web Site

- 1 From the web browser, log on to the Altiris Web site at [www.altiris.com/eval/](http://www.altiris.com/eval/). The Download Portal page displays the latest products available from Altiris, Inc., so that you can evaluate and test products before purchasing.

The screenshot shows the 'DOWNLOAD PORTAL' page on the Altiris website. At the top, there is a navigation bar with 'DOWNLOAD' and 'home > download'. Below this, there is a section titled 'GET THE LATEST ALTIRIS SOFTWARE' with a sub-header 'Enter your Email Address'. A text input field contains the email address 'myname@mycompany.com', which is circled in red. Below the input field, there is a section titled 'Important Information on Upgrades and Licensing' and another section titled '30-Day Evaluations'. Under '30-Day Evaluations', there is a dropdown menu showing 'Client Management Suite 6.0' and a 'Continue >' button. Below this, there is a section titled 'Free Software' with a dropdown menu showing 'HP Client Manager Software 5.6 w/ SP1' and a 'Continue >' button. The dropdown menu is open, showing a list of products: 'Connector for HP OpenView 5.5', 'Energy Saver Toolkit 6.0', 'Fujitsu Siemens Computers DeskView Solution 10.1', and 'HP Client Manager Software' (which is highlighted in red).

- a Enter you e-mail address (required). You will receive information from Altiris when new products or updates are available.
- b Below **Free Software**, click the drop-down arrow and select HP Client Manager Software from the list of products.
- c Click **Continue**.

2 Enter data

altiris

DOWNLOAD

home > download

hp invent

DOWNLOAD PORTAL

**HP CLIENT MANAGER SOFTWARE**

HP Client Manager Software™ is a free hardware management tool for HP\* computers that provides in-depth client information, driver and utility updating, ROM/BIOS flashing, support for changing BIOS and security settings, and automatic health monitoring. HP Client Manager Software integrates with other management tools, such as the Altiris eXpress™ management infrastructure, HP OpenView\*, and Microsoft\* Systems Management Server (SMS) to provide proactive responses to error conditions.

**Begin by entering the following information**

**Total Number of HP Client Computers to Manage**

**Your Email Address**

- a Enter the **Total Number of HP Client Computers** you expect to manage with this product.
  - b Enter a valid SMTP e-mail address such as, susan@ITservices.com in the **E-mail Address** field.
  - c Click **Continue**.
- 3 Enter your **Customer Information** in the fields on the page, and then click **Continue**.

altiris

DOWNLOAD

home > download

hp invent

DOWNLOAD PORTAL

**CUSTOMER INFORMATION**

We would like to learn more about our customers and ask that you complete the following personal and business information prior to downloading the product.

Required fields are marked with a >

First Name >

Last Name >

Company Name >

Title >

Address 1 >

Address 2

City >

State/Province >

Country >

Postal Code >

Phone Number >  Ext:

Fax Number

- 4 Enter your **Business Information** in the fields on the page, and then click **Continue**.

home > download

**hp**  
i n v e n t

**DOWNLOAD PORTAL**

**BUSINESS INFORMATION**

Required fields are marked with > .

Total number of client computers in your environment >  
 <100;  101-500;  501-1000;  1001-2500;  2501-10K;  >10K

Are you a software reseller? >  
 Yes  No

If you are not a reseller, please enter the name of your preferred reseller:

How soon will you be looking to implement a solution? >  
 <3 months  3-6 months  >6 months

Business Type:

Brief description of your product interest:

How were you originally introduced to Altiris products?>

Please provide any additional information you can about this source  
 (i.e. Magazine, Search Engine, etc.)

**Continue >**

- 5 Confirm your e-mail address that you have requested to download **HP Client Manager Software**. Click **Back** to change any previously entered information. When all the information is correct, click **Continue** and the download will proceed.

**altiris**

**DOWNLOAD**

home > download

**hp**  
i n v e n t

**DOWNLOAD PORTAL**

**Hello, Susan.**

Please confirm that your email is Susan@mycompany.com and that you wish to download HP Client Manager Software. If this is correct, click Continue below. If not, click Back and enter the correct information.

Your installation file and activation license will be included in a ZIP File available for download after you click continue.

**< Back**

**Continue >**

- Follow the page displays, click **Download HP Client Manager Software** to begin downloading the product files.

home > download

**hp**  
i n v e n t

**DOWNLOAD PORTAL**

**THANK YOU!**

**Your file is ready.**

By clicking below you will begin the download process. When the download process has completed you will have received a ZIP file containing two items: your product license and an "installhelper.exe" file. Installhelper scans your system to verify prerequisite system components have been installed.

**Step One**  
> [Download HP Client Manager Software](#) ZIP

**Step Two**  
HP Client Manager Software requires an installation of Altiris Notification Server.

- If you already have the latest version of Notification Server installed, you will need ONLY the license downloaded in Step One. Download HP Client Manager in the Solution Center of the Notification Server Console.
- If you do not have Notification Server installed, run the Installhelper.exe file downloaded in Step One. Then download HP Client Manager in the Solution Center of the Notification Server Console.

**Step Three**  
Apply the license downloaded in Step One within the Notification Server Console Licensing tab.

**IMPORTANT PRODUCT SUPPORT INFORMATION**  
We recommend you read the following two guides to learn how to install HP Client Manager:  
> [Readme- How to Install Products](#) PDF  
> [Readme- How to Install Licenses](#) PDF

**Other Support Resources**  
> [User Guide](#) PDF  
> [Release Notes](#) PDF  
> [Altiris Support](#)  
> [Altiris Documentation](#)  
Telephone Support: 801.226.8500

Thank you again for trying Altiris software. We welcome your feedback on this evaluation process. Please [email us](#) any comments or suggestions.

- Click **Save**, and then navigate to a directory location where you want to save the HP Client Manager Software zip file.

**File Download**

Some files can harm your computer. If the file information below looks suspicious, or you do not fully trust the source, do not open or save this file.

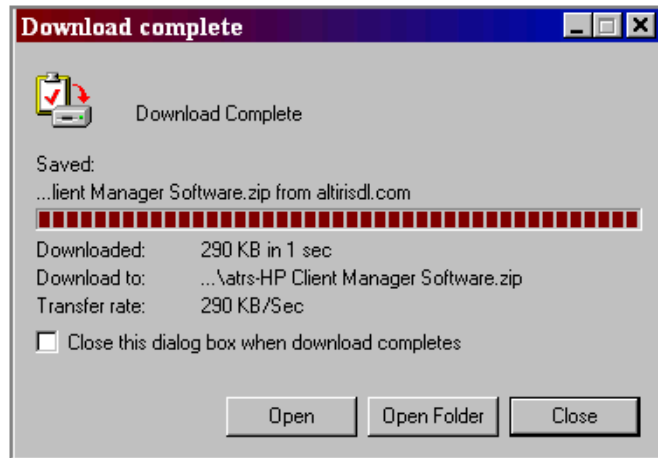
File name: ...lient Manager Software.zip  
File type: WinZip File  
From: altirisd.com

Would you like to open the file or save it to your computer?

Open Save Cancel More Info

Always ask before opening this type of file

- 8 After the file download completes, click **Close**.



You are now ready to setup and install HPCMS to the Altiris Notification Server. Go to <http://www.altiris.com/support/documentation> and download the *HP Client Manager Software Product Guide* for detailed instructions.